

Kiowa District Hospital and its staff are committed to a tradition of providing quality health care. In accordance with this commitment, we support the rights of all patients.

### **Privacy and Respectful Care**

A patient has the right to considerate the respectful care. The patient has the right to be free of all forms of abuse and harassment. Each patient has the right to know the identity and professional status of all staff members and physicians providing services.

### **Informed Consent/Refusal of Treatment**

Each patient has the right to obtain information from his physician concerning his diagnosis, treatment, and prognosis in terms the patient can be reasonably expected to understand. The patient has the right to request a change in physician or transfer to another facility due to religious or other reasons. The patient has the right to accept medical care or to refuse treatment to the extent permitted by state law and to be informed of the medical consequences of refusing treatment.

### **Advanced Directives**

Each patient has the right to formulate advanced directives, which will be respected to the extent provided by the law. Patients or their designated representatives have the right to participate in the consideration of ethical issues that arise in the care of patients.

### **Consultation**

Each patient has the right to assist in obtaining consultation with another physician or practitioner at the patient's request and own expense.

### **Discrimination**

Each patient has the right to hospital services without discrimination based upon his race, color, religion, sex national origin or source of payment.

### **Access to Information**

Each patient or patients legally designated representative has access to the information contained in the patient's medical records within the limits of state law.

### **Financial Information**

Each patient has the right to examine and receive a detailed explanation of the patient's bill.

### **Patient Rights**

The patient will be informed of patient rights during the admission process.

### **Grievances**

Kiowa District Hospital personnel believe patients have a right to voice complaints regarding the care they receive and to have those complaints received and when possible, resolved. If not resolved within the department the complaint should be referred to quality assurance personnel and/or the hospital administrator for review. Hospital personnel regarding any patient complaint will complete variance forms appropriately and our established protocols will be followed accordingly. Patients having a complaint regarding their care may also call 620-825-4131 for the Risk Manager and/or Hospital Administrator or send correspondence to them at 1002 S. 4th St., Kiowa, KS 67070. If the patient does not get their grievance resolved, they may also call the Kansas Department of Health and Environment.

### **Discharge Appeal Rights**

On acute admission to Kiowa District Hospital, you will be given information concerning your right to dispute discharge.

**Communication assistance services, free of charge, are available to you. Call 1-888-528-6692**

**Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-528-6692

**Vietnamese:** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-528-6692

**Chinese:** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-528-6692。

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-528-6692.

**Korean:** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-528-6692번으로 전화해 주십시오.

**Lao:** ໂປດຊາບ: ັ້ຖາ ະວາ ະທານເວັ ະາພາສາ ລາວ, ການບົລການ ະຊວຍເຫ ະຼື ະອ ະດານພາສາ, ໂດຍບໍ່ເວັ້ນ ະຄ່າ, ຕ ະມມິມ ະ້ອມໃ ະຫ ະທານ. ໂທ 1-888-528-6692.

**Arabic:**

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (رقم هاتف الصم والبك: 6692528888-1.

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-528-6692

**Burmese:** သတိပေးချက် - အကယ်၍ သင်သည် ဂျပန် မိန့်စကား ကို ဝေဖန် ဖွင့်ဟပါက၊ ဘာသာစကား အကူအညီ အခမဲ့ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-888-528-6692 သို့ ဝေဖန် ဝေဖန်ဆိုင်ပါ။

**French:** ATTENTION : Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-888-528-6692

**Japanese:** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-888-528-6692 まで、お電話にてご連絡ください。

**Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-528-6692

**Hmong:** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-888-528-6692

**Persian:** تماس بگیرید. 1-888-528-6692 توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد.

**Swahili:** KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-888-528-6692